

Gatekeeper H Bench Testing Guide

Please ensure you do the initial testing, utilizing the supplied Stub wiring, as failure to do so will void your hardware warranty

This does not require an Electrician to complete

We require this testing is performed as soon as the couriered hardware arrives as this ensures your hardware has been received in working order and if a replacement is needed it can be dispatched more quickly

This testing should take no more than 5- 10 minutes and full instructions are provided below

If more than 6 weeks pass between initial testing and installation retesting before installing the hardware is highly recommended

What you will Need:

- Gatekeeper H Package (Includes Test key fob & Stub wiring)
- Ethernet (Network) Cable
- Internet Access
- 5 – 10 Minutes

Step 1 - Unpackage

Unpackage the Gatekeeper H and separate out the components on your bench

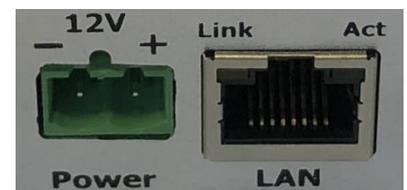
Step 2 – Power up the Gatekeeper

Connect the network cable to the Gatekeeper and your Router

Connect the power cable to the Gatekeeper

The Gatekeeper should take around a minute to boot up

At the top of the display it should now be showing and cycling between the IP (e.g 10.1.1.1) and the Time / Date



Note:

If the IP is not displaying, please check the connection to your local network.

Step 3 – Plugin Readers

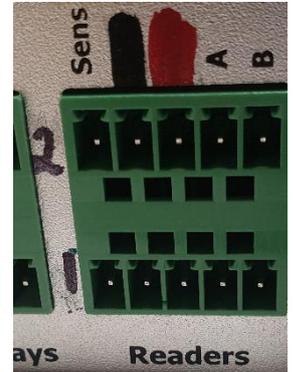
If you have one, plugin the Reception reader to the gatekeeper via USB, this should automatically detect the reader, then beep.

- There should be a red light on the reader, changing to a green (up to 10s)
- If this stays red, please change USB port (waiting for 10 seconds between)

Note: Only POS hardware or devices supplied by GymMaster are to be connected to the USB ports. Extra devices can cause underpower issues.

If you have one, plugin the Door reader to the Gatekeeper via the stub wiring, this is usually setup to be plugged into '1' on the gatekeeper

- Give this around 15 seconds to register before testing.



Step 4 - Testing

Bring up your visitor page within GymMaster

For each of your Readers

- Swipe the test key fob over the reader, you should see 'open' on the display as well as it beeping
- When swiping you should have had a pop up in GymMaster
This should be reflected on the visitor page which you opened previously

Please email GymMaster support (support@gymmaster.com), including the name of your gym, to let us know that you have tested successfully, or if you have encountered any issues with the bench testing.

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